

MALC Board of Directors Meeting Minutes

Meeting Date/Time: December 1, 2021, at 4:00 PM

Voting Board Members in Attendance: Kent "Spike" Blackinton, Margo Gilbert, Duncan Millar, Nik Patel

Non-Voting Board Members and Others in Attendance: David Clark, Bobby Hall, Emily Gonzalez

--

- Meeting Called to Order by Spike at 4:07 PM
- Past Meeting Minutes Approved
 - Motion made by: Duncan | Second made by: Margo
- Bobby Hall Discussed Financials
 - o \$464K in Cash
 - o \$431K Reserves
 - \$231 Unrestricted
 - Discussion occurred about the Admin Expense surplus and if the money can be reallocated to another budget line.
 - Consensus was to move to Contingency line
 - Does not appear to be defined in the plan
 - David will call Tiffany Gallagher with Civitas about "Carry-over Fund Allocation"
 i.e., Admin Fund to Contingency Fund + Delinquent Assessments
 - Board Consensus Left over Marketing dollars should roll to the next fiscal year and stay in Marketing.
 - Discussed Assessment Collections FYTD + FY2020 (July-Sept)
 - Bobby Discussed YTD Statement of Operations \$271K Positive surplus plus \$192K
 Reserves
 - There was no quorum to vote to officially approve / accept the financials
- Emily Discussed Marketing Initiatives
 - Performance dashboards look different because we've moved to a new FY and there's only one month reporting right now.
 - We are seeing nice website conversions on SEM
 - SEO looks great
 - Digital ads are rotating and targeting a drive market / and southern states + travel interests

- SEM (key words) and Digital Ads go to landing page with just City of Mobile hotels
 - That page is performing in the top 3 or 4 spot on the site along with the home page and events
- Performing well on Expedia. They have given MALC a bonus Beta Testing presence on their site.
 - 421 Room Nights and \$71K in Gross Rev in one month (we spent \$11K)
- o Social Media has had small, targeted campaigns for lodging, itineraries, and holidays
- Print ad in ALABAMA magazine
- Destination Research Arrivalist Data 2021 YTD
 - 1.2M visitors to the city of Mobile
 - 506K overnight stays
 - 2.2 nights on average
 - 283 Miles on average
 - Note: October had more visitors than August or September
- Virtual Tours had 87K Google Views in October alone on the 15 properties who have taken advantage of the tours.
- Margo discussed Capital Committee Items
 - o Tennis Center Proposal Margo will circle back to Scott
 - o Discussed Capital Projects Deferred
 - Note: Capital Projects approved will pay vendors directly
 - o Attractions Ticketing Pass Discussed
 - Emily explained Bandwango and what the State Office of Tourism is bringing in Q1 of 2022 to Mobile (they have started in the northern part of the state).
- Discussed By Laws/District Management Plan Year End To-Do Items
 - Audit of Financials must be done within 90 days of Fiscal close by 3rd Party
 - o MALC is to repay the City of Delinquent collection efforts
 - o MALC to prepare Annual Report to the city within 90 days of fiscal close
 - Financial Report
 - Balance Sheet
 - Information pertaining to TID Performance
 - Budget for next fiscal year
 - Prepare Bi-Annual update to the city each March/September and Annual in November or December
- Discussed BOD official position on past due payments
 - There is not a quorum to submit an official position
 - Comments included an idea that Oct 1st began this FY and we need to collect this year but can forgive the past year. There was also discussion on option for the city to collect past, delinquent assessments.
 - The BOD in attendance decided to make a collection decision and get Board approval by email to inform the city of their position
- February 10th will be the next meeting after the Annual Meeting
- Meeting was adjourned by Spike at 5:32 PM